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## Agenda Item: **Association Survey for 2021**

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*A proposed agenda item to be presented by Treasurer for board decision at the 23-Sep-21 board meeting. This item is being presented because our only feedback on performance is unsolicited and therefore subject to being random, capricious, and anecdotal.*

*The intent of this presentation is to adopt a recurring activce solicitation of feedback.*

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Motion Title: ***Initiate Annual Performance Survey***

Proposed Motion:

**Use an annual survey to measure membership opinion on the association's performance in the five areas of quality of live, property values, sense of community, resources stewardship, and decisions (fair, transparent, and consistent).**

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Motion Title: ***Performance Survey Distribution***

Proposed Motion:

**The secretary send the annual associatioin-performance survey to members in conjunction with the annual election(s) ballots.**

Alternate Motion(s):

**The secretary send the annual associatioin-performance survey to members in conjunction with the annual NEC nominations-solicitation letters.**

**The treasurer send the annual associatioin-performance survey to members in conjunction with the annual initial assessment notices.**

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Motion Title: ***Annual Performance Suvey Reporting***

Proposed Motion:

**The annual performance survey results will be reported at the annual membership meeting by the (pre-election) president, recorded in the minutes by the secretary, and made available to members upon request.**

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Motion Title:

Proposed Motion:

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## Information/Arguments:

Pro Arguments:

1. Provide a recurring annual measure to indicate performance is better or worse, good or bad
2. Provide members an invitation to share their opinions and perspective on association performance
3. Provide decision makers feedback to consider when performing actions and making decisions

Con Arguments:

1. Additional workload

2. Presents an opportunity for manipulation or exploitation

Considerations:

1. Keep the survey broad to address general areas of performance covering majority of actions
2. Keep the survey simple to encourage participation
3. Keep the survey brief to preclude excess printing or postage
4. Allow for additional input/detail
5. Allow for anonymity

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Proposed survey content:

The association wants to know your opinion on how well it is focusing on those functions that serve the interests of the High Lonesome Ranch Estates; specifically, how often did the association perform these:

When making decisions and taking action, the association adequately considered the impact on:

- Quality of Life at HLRE
- Property Values at HLRE
- Building a Sense of Community at HLRE

The association properly made financial decisions and properly performed financial processes.

The association made decisions in accordance with governing directives, and in a manner that was fair, transparent, and consistent.

**Name (optional):**

*For each item, please circle one*

<b><u>Quality of Life</u></b>	<i>Always</i>	<i>Usually</i>	<i>Sometimes</i>	<i>Rarely</i>	<i>Never</i>
<b><u>Property Values</u></b>	<i>Always</i>	<i>Usually</i>	<i>Sometimes</i>	<i>Rarely</i>	<i>Never</i>
<b><u>Sense of Community</u></b>	<i>Always</i>	<i>Usually</i>	<i>Sometimes</i>	<i>Rarely</i>	<i>Never</i>
<b><u>Use of Resources</u></b>	<i>Always</i>	<i>Usually</i>	<i>Sometimes</i>	<i>Rarely</i>	<i>Never</i>
<b><u>Decisions Process</u></b>	<i>Always</i>	<i>Usually</i>	<i>Sometimes</i>	<i>Rarely</i>	<i>Never</i>

**Comments:**

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**Additional Information:**

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